

INFORMATION ONLY

Changes to Plasma Protein Products Distributed by Canadian Blood Services:

Customer Letter #2010-03

2010-01-28

Dear Customer:

This Customer Letter pertains to changes made to plasma protein products distributed by Canadian Blood Services, namely:

- 1. Vivaglobin[®] Immune Globulin Subcutaneous (Human) - New Storage Temperature**
- 2. octaplex[®] - Reconstitution**

1. Vivaglobin[®] Immune Globulin Subcutaneous (Human) – New Storage Temperature

Please find enclosed Dear Healthcare Provider letter from CSL Behring dated Dec 1st, 2009 announcing that Vivaglobin[®] may be stored at room temperature (not to exceed +25°C) for up to five months within an overall storage period of 36 months at +2°C to +8°C.

This change is effective immediately and applies to all lots for 3 mL and 10 mL vial sizes currently in Canadian Blood Services' inventory.

Canadian Blood Services expect to have available for distribution the first lot of Vivaglobin[®] 10 mL with new packaging by mid February 2010. If you have questions about Vivaglobin[®], please contact CSL Behring at 1-866-773-7721.

2. octaplex[®] – Reconstitution

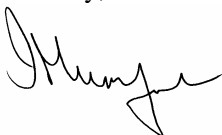
Please find enclosed Dear Healthcare Professional letter from octapharma dated 9 December 2009 providing some information regarding what to do if experiencing ineffective reconstitution of octaplex[®] using the Mix2Vial.

Additionally, octapharma has indicated that they are in the process of changing the transfer device used to reconstitute octaplex[®]. This change is to be expected by May 2010.

If you have questions about octaplex[®], please contact Octapharma Canada at 416-531-5533 info@octapharma.ca.

This Customer Letter and the enclosures can also be viewed at www.blood.ca in the “Hospitals” section. If you have questions about this Customer Letter, please contact Canadian Blood Services Plasma Products and Services Department at 613-739-2392.

Sincerely,



Ian Mumford
Chief Operating Officer

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