

Guidelines for Visitors to Donor Centres

1. Introduction

1.1 Purpose:

To provide the guidelines for visitors into and outside of donor centres, pursuant to the COVID-19 Program Steering Committee decision of October 20, 2020.

1.2 Scope

In scope: Visitors to donor centres for publicity or recruitment opportunities. Out of scope: Casual tours or friends/family of donors.

1.3 Document ownership

COVID-19 Program. Any requests for clarification should be directed to the COVID-19 Program team.

1.4 Implementation and end dates

This guidance was revised on April 19, 2022, following consultation with the Operations working group. This guidance will be reviewed and reassessed during the organization's response to the COVID-19 pandemic.

2. Guidelines

If the following guidelines cannot be met, recruitment events or media interviews must be held virtually.

As of November 1, 2021, Canadian Blood Services is a fully vaccinated workplace. Recognizing that some in-person publicity and recruitment events may need to proceed to help safeguard the blood supply, visitors will be permitted into and outside of donor centres when the following guidelines are followed. Casual tours or friends/family of donors are not permitted in donor centres at this time.

- The presence of visitors must be approved by the applicable Director, Donor Relations and Collections or designate with accountability for the local operations.
- Visitors who intend to access Canadian Blood Services property, including mobile donor events, are required to provide the responsible director/manager or those managing entrances with proof of COVID-19 vaccination upon arrival.
- All visitors must adhere to the Canadian Blood Services safety policies active at the time (physical distancing, masks, etc.) at all times during the visit.





- The presence of visitors must comply with local, regional and national public health guidelines, as well as Canadian Blood Services COVID-19 guidelines.
- No more than five visitors can be in a donor centre event at the same time, and they must be accompanied by a Canadian Blood Services guide throughout their visit.
- All visitors must successfully pass the wellness checkpoint.
- Canadian Blood Services staff, including contractors and volunteers must be advised in advance of the scheduled attendance of visitors.

Version history

Approval Date	Change	Author
October 20, 2020	V1.0	Evan Sharp
December 10, 2020	V2.0	Evan Sharp
April 19, 2022	V3.0	Jennifer Dareichuk