ACTIONS REQUIRED
Diagnostic Services Laboratory, Toronto Centre and National Immunohematology Reference Laboratory, Ottawa – LIS Change
Customer Letter # 2016-33

2016-11-29

Dear Customer:

Effective December 5, 2016, Toronto Diagnostic Services laboratory (TDSL) and the National Immunohematology Reference Laboratory in Ottawa (NIRL) will be implementing TraceLine®, a new Laboratory Information System (LIS). TraceLine® will provide improved functionality for sample accessioning, test result entry and generating reports which will replace existing manual systems.

The Request for Serological Investigation has been updated so that one requisition can be used for TDSL and NIRL. The patient’s Health Card Number (HCN) will now be required on the Request for Serological Investigation requisition and the sample.

There is no change to the process of referring samples. Follow your current practice for referring samples for investigation. The intended referral lab should be identified on the top portion of the Request for Serological Investigation requisition.

The Requisition for Blood Group Genotyping (Patient) NIRL has been updated to include the HCN, which is required on the requisition and sample.

These requisitions can be found on Blood.ca under Hospitals/Diagnostic Services – all Locations. French versions of the NIRL requisitions can be obtained by contacting your local Hospital Liaison Specialist. Example requisitions are also attached to this Customer Letter.

TraceLine® will provide standardized and streamlined reporting for investigations. Examples of the new reports are attached to this customer letter and can be copied and distributed for training purposes within your facility.

Thank you for your support and cooperation as we make the necessary changes to upgrade our information technology infrastructure.

This customer letter can also be viewed at www.blood.ca in the “Hospitals” section. If you have questions about this letter, or if you require it in an accessible format, please contact your local hospital liaison specialist.

Sincerely,

[Signature]

Rick Prinzen
Chief Supply Chain Officer