



**Canadian
Blood
Services**

BLOOD
PLASMA
STEM CELLS
ORGANS
& TISSUES

1800 Alta Vista Drive
Ottawa ON
K1G 4J5
Canada

INFORMATION ONLY

Change to Implementation Date for Form Updates

Customer Letter # 2025-21

2025-06-09

Dear Colleagues:

Customer Letter 2025-10 announced a decision to split the current Special Request Order Form into two separate forms: The Special Red Blood Cell Order Form and The Special Plasma and Platelet Order Form.

The target date for implementation of these new forms was originally set for June 16, 2025, but has been moved to July 28, 2025.

Canadian Blood Services has initiated enhancements to streamline the ordering of special requests through the Hospital Portal. As part of this initiative, we will be reaching out to hospitals directly to facilitate onboarding over the next few months. If your hospital is ready to begin this transition, please connect with your Hospital Liaison Specialist to initiate the onboarding process.

Please share a copy of this customer letter with healthcare professionals at your hospital who might be interested in this information.

This customer letter can also be viewed at www.blood.ca in the "Hospital Services" section. If you have questions about this letter, or if you require it in an accessible format, please contact your local hospital liaison specialist.

Sincerely,

Wanda Lefresne,
Director, Process Management