



**Canadian
Blood
Services**

BLOOD
PLASMA
STEM CELLS
ORGANS
& TISSUES

1800 Alta Vista Drive
Ottawa ON
K1G 4J5
Canada

INFORMATION ONLY

Testing – Temporary Unavailability of Anti-IgA Testing

Customer Letter # 2025-16

2025-05-06

Dear Colleagues:

Testing for anti-IgA antibodies sent to Canadian Blood Services is referred to an external laboratory for testing. We were recently informed that the external laboratory has suspended testing, effective immediately, and there is no definite timeline for resumption of testing. CBS is actively searching for an alternative laboratory to perform testing.

As per existing processes, the CBS medical team will consult with health care providers who request anti-IgA testing to determine if the patient meets testing criteria. These patient samples will be frozen and stored by CBS and sent for testing, once testing becomes available.

Please share a copy of this customer letter with healthcare professionals at your hospital who might be interested in this information.

This customer letter can also be viewed at www.blood.ca in the “Hospital Services” section. If you have questions about this letter, or if you require it in an accessible format, please contact your local hospital liaison specialist.

Sincerely,

Elaine Leung, MD, FRCPC
Medical Director, Laboratory Services
Medical Laboratory & Stem Cell Services