



**Canadian
Blood
Services**

BLOOD
PLASMA
STEM CELLS
ORGANS
& TISSUES

1800 Alta Vista Drive
Ottawa ON
K1G 4J5
Canada

INFORMATION ONLY

Grifols' Communication Regarding Gamunex 10g (100 mL) Stopper Complaints

Customer Letter # 2025-13

2025-04-28

Dear Colleagues:

Grifols has provided the attached communication to address stopper complaints concerning the 10g (100mL) vial size of Gamunex (immunoglobulin intravenous [human], 10%).

Please share a copy of this customer letter with healthcare professionals at your hospital who might be interested in this information.

This customer letter can also be viewed at www.blood.ca in the "Hospital Services" section. If you have questions about this letter, or if you require it in an accessible format, please contact your local hospital liaison specialist.

Sincerely,

Andrea Moore
Director, Planning