



**Canadian  
Blood  
Services**

BLOOD  
PLASMA  
STEM CELLS  
ORGANS  
& TISSUES

1800 Alta Vista Drive  
Ottawa ON  
K1G 4J5  
Canada

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**INFORMATION ONLY**

New Tamper Seals

Customer Letter # 2024-17

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2024-04-08

Dear Colleagues:

Bio Products Laboratory (BPL) has updated the tamper seals on their products to address recent customer complaints that the seals were detaching. CBS will start to receive product with the new tamper seals in the coming months.

Please share a copy of this customer letter with healthcare professionals at your hospital who might be interested in this information.

This customer letter can also be viewed at [www.blood.ca](http://www.blood.ca) in the "Hospital Services" section. If you have questions about this letter, or if you require it in an accessible format, please contact your local hospital liaison specialist.

Sincerely,

Jody Faught  
Director, Integrated Supply Chain Planning, Business Systems and Analytics