



**Canadian
Blood
Services**

BLOOD
PLASMA
STEM CELLS
ORGANS
& TISSUES

1800 Alta Vista Drive
Ottawa ON
K1G 4J5
Canada

INFORMATION ONLY

New Tamper Indication Device Trial

Customer Letter # 2023-29

2023-10-30

Dear Colleagues:

In an effort to improve our transportation supplies, British Columbia and Yukon Canadian Blood Services Production and Distribution Site will trial a new tamper indication device for a 4-week period, beginning on November 20, 2023.

The new device is a flexible plastic and fastens like a zip tie. This new style of tamper indication device is sturdier and more reliable than the current version. Please see **Attachment 1 Tamper Indication Device Photo**.

It is important to note that both the current and new device are not utilized to prevent access to a shipping container. They are applied to provide evidence that someone may have gained access to the contents of a shipping container. The packing configurations and validations are not impacted by the change.

Customers are invited to provide feedback using the Customer Feedback process.

During the trial, and after the trial period, you may still receive a shipping container with the older tamper indicator as we transition our inventories. As both the new and the current indicator are equivalent in terms of their function, this is acceptable if the indicator is intact.

Please share a copy of this customer letter with healthcare professionals at your hospital who might be interested in this information.

This customer letter can also be viewed at www.blood.ca in the "Hospital Services" section. If you have questions about this letter, or if you require it in an accessible format, please contact your local hospital liaison specialist.

Sincerely,

David Howe,
Director, Supply Chain Process Management

Attachment 1: Tamper Indication Device Photo



black buckle strap with a numbered blue zip tie attached to a Canadian Blood Service box