

**INFORMATION ONLY****Cytogam Shortage – Temporary Supply of US-labelled Cytogam****Customer Letter # 2023-14**

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2023-06-16

Dear Colleagues:

Canadian Blood Services has been recently notified by the KI BioPharma LLC, that a Cytogam supply shortage in Canada is forecasted between May 2023 and January 2024.

Given the medical necessity of this product in Canada and as a measure in response to the anticipated Cytogam shortage, Health Canada has permitted KI BioPharma LLC the exceptional, temporary importation and sale of Cytogam product with USA labelling.

You can expect to start receiving Cytogam product with USA labelling after June 19<sup>th</sup>, 2023. Please note that all Canadian Blood Services existing inventory of Cytogam, the Canadian labeled and the new US labeled product, expire Dec 31, 2023.

Please note that US-labelled Cytogam is the same product with the same concentration and volume as Cytogam product authorized in Canada.

Healthcare professionals are advised that there are differences in the approved indications between the Canadian and USA Cytogam prescribing information. Healthcare professionals should follow the Canadian Product Monograph when using Cytogam.

The inner and outer packaging of US-labelled Cytogam is in English only. Canadian product information in both French and English can be accessed at <https://cytogam.com/canadian-healthcare-professional>.

For more information, please refer to the attached vendor notification.

Please share a copy of this customer letter with healthcare professionals at your hospital who might be interested in this information.

This customer letter can also be viewed at [www.blood.ca](http://www.blood.ca) in the “Hospital Services” section. If you have questions about this letter, or if you require it in an accessible format, please contact your local hospital liaison specialist.

Sincerely,

Jody Faught  
Director, Integrated Supply Chain Planning, Business Systems and Analytics