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**INFORMATION ONLY**

FAQ for the Request for Proposals (RFP) for Immunoglobulins and other Plasma Protein and Related Products (PPRP)

Customer Letter # 2023-11

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2023-04-27

Dear Colleagues:

In follow up to [CL 2022-22](#), [CL 2022-32](#), and [CL 2023-05](#), Canadian Blood Services is pleased to share further details about the recent request for proposals (RFP) for immunoglobulins and other plasma protein and related products (PPRP).

The attached 2023 IVIg Transition FAQ provides details about the RFP process, results, and product availability. Hospital customers, clinical groups, and other stakeholders are all encouraged to circulate the FAQ widely but may also use the content from the FAQ for their own notices or patient education tools.

Please share a copy of this customer letter with healthcare professionals at your hospital who might be interested in this information.

This customer letter can also be viewed at [www.blood.ca](http://www.blood.ca) in the “Hospital Services” section. If you have questions about this letter, or if you require it in an accessible format, please contact your local hospital liaison specialist.

Sincerely,

Sylvain Grenier  
Director, Plasma Protein and Related Products Formulary Program