



**Canadian
Blood
Services**

BLOOD
PLASMA
STEM CELLS
ORGANS
& TISSUES

1800 Alta Vista Drive
Ottawa ON
K1G 4J5
Canada

INFORMATION ONLY

Update to Label Changes for Rare International Red Blood Cells

Customer Letter # 2023-02

2023-01-27

Dear Colleagues:

Canadian Blood Services is taking steps to improve the traceability of internationally sourced rare blood cell (RBC) units.

This letter serves as an update to [Customer Letter 2022-16](#). The customer letter for Label and Product Code Changes for Rare Blood Cells included an image of two sample labels which were incorrect and have now been revised.

The impacted component labels include: E4994V00 DEGL INT RBC (AS-3) (14days) and/or E5632V00 DEGL INT RBC (AS-3) (24hrs).

Since the implementation of the new product codes and label templates no incorrect labels were used on any components issued to customers.

Refer to **Attachment 1** for change details. No Action Is Required, Information Only

Please share a copy of this customer letter with healthcare professionals at your hospital who might be interested in this information.

This customer letter can also be viewed at www.blood.ca in the "Hospital Services" section. If you have questions about this letter, or if you require it in an accessible format, please contact your local hospital liaison specialist.

Sincerely,

Dr. Gwen Clarke
Associate Medical Director, Laboratory Services