

INFORMATION ONLY

Additional Infection Control Measures

Customer Letter # 2020-16

2020-04-23

Dear Colleagues:

Canadian Blood Services has implemented additional infection control measures in response to SARS-CoV-2 (the virus that causes COVID-19) pandemic at our operations sites, including enhanced cleaning and physical distancing measures, wearing of personal protective equipment, and wellness screening checkpoints to make sure staff entering are healthy. We are consistently monitoring and assessing whether additional measures are necessary.

- All staff complete a wellness checkpoint as they arrive for their shift at Canadian Blood Services.
- Personal protective equipment (masks and gloves) are available to staff to wear.
- Staff are instructed to practice proper hand washing, proper sneezing and coughing etiquette, and physical distancing.
- All Canadian Blood Services delivery vehicles are cleaned prior to delivery departure and upon return.
- All Canadian Blood Services shipping containers are cleaned before each packing, and delivery carts are cleaned prior to and after use.

The above measures are aligned with current public health measures and will help us protect the safety of our collective workplaces.

Please share a copy of this customer letter with healthcare professionals at your hospital who might be interested in this information.

This customer letter can also be viewed at www.blood.ca in the “Hospitals Services” section. If you have questions about this letter, or if you require it in an accessible format, please contact your local hospital liaison specialist.

Sincerely,



David Howe
Director, Supply Chain Process Management