

North/East Ontario and Nunavut Region – Ottawa

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Department/Position	Phone	Alternate Phone	Fax
Toll free	1-866-202-9422		
Blood Orders			
Blood Component/Products Order Desk	(613) 560-7212	(613) 222-9434 (613) 292-1040	(613) 560-7199
<i>Regular hours:</i> Staff on site Sunday 0700 to Friday 2300			
Staff on site Saturday 0700 to 2300			
After hours on call for STAT orders only (effective 2012/01/21)	(613) 560-7212	(613) 222-9434 (613) 292-1040	(613) 560-7199
Friday 2300 to Saturday 0700			
Saturday 2300 to Sunday 0700			
Leading into Statutory Holiday 2300 to 0700			
Product and Hospital Services			
Manager, Production	(613) 560-1408	(613) 222-9434	
Assistant Manager, Production	(613) 560-7263	(613) 292-1040	
Charge Technologist, Product Distribution	(613) 560-7223		
Clerk, Product Distribution	(613) 560-1409		
Hospital Liaison Specialist	(613) 560-7259	(613) 290-3873	(613) 560-7250
Director, Central Canada	(416) 313-3201		
Communication			
Communication Specialist	(705) 688-7341		
Medical Office			
Medical Director	(613) 560-7209		(613) 560-7250
Medical Secretary	(613) 560-7216		
Medical Services Coordinator	(613) 560-7215	(613) 560-7278	
Lookback/Traceback Specialist	(613) 560-7186	(613) 560-7278	(613) 560-7250
Clerk, Lookback/Traceback	(613) 560-7163		
Patient Services			
RBC Antibody Investigation Laboratory			
Ottawa Head Office – Serology Laboratory	(613) 739-2460		
One Match (follow prompts)	1-866-537-7700		

*To book an appointment to donate blood or clarify your eligibility, please call 1 888 2 DONATE (1-888-236-6283).
To register to potentially donate stem cells, visit www.onematch.ca*